



Candidate Identification Procedure

Millbay Academy

Candidate Identification Procedure

Centre name	Millbay Academy
Centre number	53628
Date procedure first created	18/03/2026
Current procedure approved by	Matthew Bisco
Current procedure reviewed by	Joanna Starr
Date of review	18/03/2026
Date of next review	18/11/2026

Key staff involved in the procedure

Role	Name
Head of centre	Matthew Bisco
Senior leader(s)	Anna Norman Kim Underdown Jeanne Woodley
Exams officer	Joanna Starr
Other staff (if applicable)	Aimee Kenneby

This procedure is reviewed and updated annually to ensure that procedures to verify the identity of all candidates that are entered for examinations or assessments at Millbay Academy are managed in accordance with current requirements and regulations.

References in this procedure to GR and ICE refer to the JCQ documents **General Regulations for Approved Centres** and **Instructions for conducting examinations**.

Purpose of the procedure

The purpose of this procedure is to confirm that Millbay Academy:

- verifies the identity of all students that it enters for examinations or assessments (GR 5.6)
- has processes in place to be satisfied that all candidate identities have been checked (GR 5.6)
- has written procedures in place to verify the identity of all candidates at the time of the examination or assessment (GR 5.9)

1. Process to check candidate identity

Internal candidates

The identity of students on roll at Millbay Academy is checked as part of the initial registration process. (GR 5.6)

The process is:

- students identity is checked on first registration with the school, either via the Plymouth City Council application process or by providing proof of identity.

Private candidates

The identity of any student who has not received any tuition at Millbay Academy but who may be accepted to enter examinations as a private candidate will be checked by a verification process which involves photo-ID. (GR 5.6)

At Millbay Academy:

- we do not currently accept private candidates.

2. Procedure detailing how the identity of all candidates sitting examinations is confirmed

Invigilators are able to establish the identity of all candidates sitting examinations in accordance with this procedure and by following the arrangements in place for them to carry out adequate checks. (ICE 16)

The process at Millbay Academy is:

- internal candidate photographs and a senior member of staff (approved by the Head of Centre, who has not taught the subject being examined), will be present at the start of the examination to assist with the identification of candidates, etc.

The following arrangements are also in place:

- A private or external candidate or a transferred candidate who is not known to the centre will be asked to show photographic documentary evidence to prove that they are the same person who entered or registered for the examination or assessment, e.g. a passport or photographic driving licence (ICE 16.5)
- Where it is impossible to identify a candidate due to the wearing of religious clothing, such as a veil, the candidate will be approached by a member of staff of the same gender and taken to a private room where they will be politely asked to remove the religious clothing for identification purposes (ICE 16.6)
- Invigilators will be informed of those candidates with access arrangements and made aware of the access arrangement(s) awarded (ICE 16.8)

3. Roles and responsibilities

The role of the exams office/officer

- Through training, ensure invigilators are aware of the procedure for confirming the identity of all candidates sitting examinations (ICE 16.1)
- Prior to the examination, inform a private or external candidate or a transferred candidate who is not known to the centre that they must show photographic documentary evidence to prove that they are the same person who entered or registered for the examination or assessment, e.g. passport or photographic driving licence. (ICE 16.5)
- Inform candidates prior to their first examination that where it is impossible to identify a candidate due to the wearing of religious clothing, such as a veil, the candidate will be approached by a member of staff of the same gender and taken to a private room where they will be politely asked to remove the religious clothing for identification purposes and that once identification has been established, the candidate should replace, for example, their veil and proceed as normal to sit the examination (ICE 16.6-7)
- Prior to the beginning of the examination, brief invigilators on those candidates with access arrangements and make them aware of the access arrangement(s) awarded (ICE 16.8)

Additional responsibilities:

Not applicable.

Changes 2025/2026

(Updated) Bullet points to reflect slight wording changes in ICE 16.5

Centre-specific changes

The Exams Officer will:

- ensure all invigilators are aware of the current JCQ regulations for identifying candidates.
- Student photographs are available for the invigilation team and a senior member of staff will be present at the start of every exam to assist.
- A seating plan is provided according to JCQ and awarding body requirements to include the legal name and candidate number for all candidates.
- inform invigilators of any change to the seating plans.
- Invigilators will be informed of those candidates with access arrangements and identify these on the seating plans.

Prior to the examination, if a transferred or private candidate who is not known to the centre, must show photographic evidence to prove that they are the same person who entered/registered for the examination e.g passport or photographic driving licence.

Invigilators will direct the candidates to their seat according to the seating plan.

Take the register once the candidates are seated.

Invigilators will report any candidates that cannot be identified immediately.